

## **Brenda Geary**

---

**From:** Brenda Geary  
**Sent:** Wednesday, June 26, 2019 16:06  
**To:** Jason Hedden  
**Subject:** FW: Ring's Law Enforcement Program - Neighbors Portal By Ring

Are you interested in seeing a demo on the this by Ring? I believe Fresno PD just did a press release on this program and they are one of the sponsors of NNO.

**From:** [REDACTED]  
**Sent:** Wednesday, June 19, 2019 3:27 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Ring's Law Enforcement Program - Neighbors Portal By Ring

Hi Brenda,

Thank you for your interest in our law enforcement program - Neighbors Portal by Ring. Please find a summary of our program, below.

### **Program Summary**

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

We would love to share information on the program through a live webinar, as per your convenience and availability. Please have a look at the link below and book a time that works for you. The webinar shouldn't take us more than 1 hour.

**Booking Link:** [REDACTED]

While we encourage the participation of as many officers as are interested, the presence of the following personnel would be essential to ensure optimal experience and results with Neighbors Portal by Ring:

- Partnership Coordinator
- Public Information Officer / Social Media Liaison
- Investigative - CID / Crime / Property Crime
- Community Outreach Officer
- Social Media Coordinator

Please ensure you have the following:

- Screen, so that we may share our screen with you
- Speakers (desktop, laptop or external)
- Mic

Acquaintance with the Neighbors app, prior to our meeting, would be beneficial for engagement. Please feel free to call or email me if you have any questions. Thank you for your time. We look forward to hearing from you.

Sincerely,

  
Community Partnerships Manager  


ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Thursday, June 27, 2019 07:59  
**To:** Jason Hedden  
**Subject:** RE: Ring's Law Enforcement Program - Neighbors Portal By Ring

Yes, I will. How does July 16<sup>th</sup> at 10:00 look for you?

**From:** Jason Hedden  
**Sent:** Thursday, June 27, 2019 7:57 AM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Re: Ring's Law Enforcement Program - Neighbors Portal By Ring

Yeah. I think I'd be interested in hearing more. You going to set something up with them?

Sent from my iPhone

On Jun 26, 2019, at 4:06 PM, Brenda Geary <brenda.geary@losbanos.org> wrote:

Are you interested in seeing a demo on the this by Ring? I believe Fresno PD just did a press release on this program and they are one of the sponsors of NNO.

**From:** [REDACTED]  
**Sent:** Wednesday, June 19, 2019 3:27 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Ring's Law Enforcement Program - Neighbors Portal By Ring

Hi Brenda,

Thank you for your interest in our law enforcement program - Neighbors Portal by Ring. Please find a summary of our program, below.

### **Program Summary**

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

We would love to share information on the program through a live webinar, as per your convenience and availability. Please have a look at the link below and book a time that works for you. The webinar shouldn't take us more than 1 hour.

**Booking Link:** [REDACTED]

While we encourage the participation of as many officers as are interested, the presence of the following personnel would be essential to ensure optimal experience and results with Neighbors Portal by Ring:

- ? Partnership Coordinator
- ? Public Information Officer / Social Media Liaison
- ? Investigative - CID / Crime / Property Crime
- ? Community Outreach Officer
- ? Social Media Coordinator

Please ensure you have the following:

- ? Screen, so that we may share our screen with you
- ? Speakers (desktop, laptop or external)
- ? Mic

Acquaintance with the Neighbors app, prior to our meeting, would be beneficial for engagement. Please feel free to call or email me if you have any questions. Thank you for your time. We look forward to hearing from you.

Sincerely,

[REDACTED]

Community Partnerships Manager

[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Thursday, June 27, 2019 08:13  
**To:** [REDACTED]  
**Subject:** Accepted: Invitation: Brenda Geary [REDACTED] @ Tue Jul 16, 2019 10am - 11am (PDT) (brenda.geary@losbanos.org)

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Thursday, July 18, 2019 10:57  
**To:** [REDACTED]  
**Subject:** RE: Ring MOU - Los Banos Police Department, CA

[REDACTED]

Thank you so much for the fantastic demo on Tuesday. We are definitely interested and we would like to schedule another demo so we can have more staff present to see the platform and the benefit it can provide us.

Please let me know when you can schedule another demo with us.

Thank You  
Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



**From:** [REDACTED]  
**Sent:** Tuesday, July 16, 2019 10:53 AM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Ring MOU - Los Banos Police Department, CA

Brenda,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

### Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? These are the key personnel whose attendance we would request during on-boarding, to ensure proper engagement and success with the program. Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator - Brenda Geary ([brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org))
- Public Information Officer / Social Media Liaison - TBD (could you please help me schedule a time to present to him?)
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you and Los Banos Police Department.

Sincerely,

[Redacted]  
Community Partnerships Manager  
[Redacted]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.



## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Thursday, July 18, 2019 13:27  
**To:** [REDACTED]  
**Subject:** Accepted: Invitation: Brenda Geary [REDACTED] @ Fri Aug 9, 2019 10am - 11am (PDT) (brenda.geary@losbanos.org)

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Thursday, July 18, 2019 13:31  
**To:** Gary Brizzee; Ray Reyna; Jason Hedden; Justin Melden; Jesse Ceja; April Vieira  
**Subject:** RING Doorbell Meeting Request

Hello,

You should have received a meeting request from me and the representative from RING doorbells for a demo on August 9 @ 10:00. I sat in on the demo earlier this week and believe their free program could be of great use to our department. There are already several RING users reporting items to their app here in Los Banos on a daily basis.

Here is the law enforcement program summary:

### Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

We will set up in the Annex classroom via the new projector so everyone can see the program in use.

Thank You

Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



## **Brenda Geary**

---

**From:** Brenda Geary  
**Sent:** Thursday, July 18, 2019 13:41  
**To:** Jason Hedden  
**Subject:** Accepted: RING Doorbell Meeting Request

## **Brenda Geary**

---

**From:** Brenda Geary  
**Sent:** Friday, August 9, 2019 08:22  
**To:** Gary Brizzee; Ray Reyna; Jesse Ceja; Justin Melden; April Vieira; Sean Bayard  
**Subject:** RING demo

If you are planning on attending the demo for the RING for LE program – we will meet upstairs in the briefing room for the demo. It is scheduled for 10:00 this morning.

Thanks

Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Friday, August 16, 2019 11:52  
**To:** [REDACTED]  
**Subject:** RE: Ring MOU - Los Banos Police Department, CA  
**Attachments:** SKM\_C55819081611051.pdf

[REDACTED]

Thank you so much for the demo last week. Please find the signed MOU for our department.

Please let me know if you need anything further from me.

Thank You  
Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



**From:** [REDACTED]  
**Sent:** Friday, August 9, 2019 3:57 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Ring MOU - Los Banos Police Department, CA

Hi Brenda

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

### Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My direct number is 310-907-9479. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you.

--  
Schedule time with me [HERE](#)

  
Community Partnerships  


ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

--  
  
Community Partnerships



ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Thursday, August 29, 2019 14:44  
**To:** [REDACTED]  
**Subject:** RE: Ring MOU - Los Banos Police Department, CA

**From:** [REDACTED]  
**Sent:** Thursday, August 29, 2019 8:32 AM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Re: Ring MOU - Los Banos Police Department, CA

Hi Brenda,

I hope you are doing well! Did you receive my email last week? I was hoping you could help me identify the personnel in the highlighted roles (full names and emails please)?

- Partnership Coordinator – Brenda Geary / [brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)
- Public Information Officer / Social Media Liaison – Jason Hedden / [Jason.hedden@losbanos.org](mailto:Jason.hedden@losbanos.org)
- Investigative (CID/Crime/Property Crime) – Richard Mancera / [richard.mancera@losbanos.org](mailto:richard.mancera@losbanos.org)
- Community Outreach Officer – none
- Social Media Coordinator – April Vieira / [april.vieira@losbanos.org](mailto:april.vieira@losbanos.org)

Thank you!

On Fri, Aug 23, 2019 at 8:25 AM [REDACTED] wrote:

Hi Brenda,

I hope you are doing well! Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you!

On Fri, Aug 16, 2019 at 11:52 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

Thank you so much for the demo last week. Please find the signed MOU for our department.



Please let me know if you need anything further from me.

Thank You

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500



**From:** [REDACTED]  
**Sent:** Friday, August 9, 2019 3:57 PM  
**To:** Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)>  
**Subject:** Ring MOU - Los Banos Police Department, CA

Hi Brenda

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

### Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My direct number is [REDACTED]. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you.

Schedule time with me HERE

[REDACTED]

Community Partnerships

[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

[REDACTED]

Community Partnerships

[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Community Partnerships

Visit us at booth 4826 at IACP October 27-29

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Community Partnerships

Visit us at booth 4826 at IACP October 27-29

# ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Thursday, August 29, 2019 14:58  
**To:** [REDACTED]  
**Subject:** RE: Introduction to Barry Parker - Los Banos Police Department, CA

[REDACTED]

Thank you so much for your help and patience.

Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



**From:** [REDACTED]  
**Sent:** Thursday, August 29, 2019 2:49 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Cc:** [REDACTED]  
**Subject:** Introduction to Barry Parker - Los Banos Police Department, CA

Hi Brenda

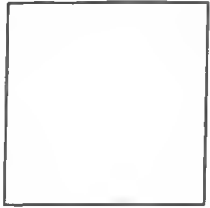
Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate [REDACTED] who will set up a 30 minute call with you to discuss the next steps of Los Banos Police Department on-boarding.

Thank you for your time. We look forward to working with you!

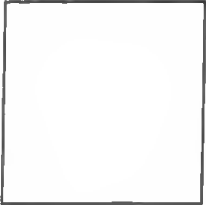
--

[REDACTED]  
Community Partnerships  
[REDACTED]

Visit us at booth 4826 at IACP October 27-29



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Tuesday, September 3, 2019 08:01  
**To:** [REDACTED]  
**Subject:** RE: Introduction to [REDACTED] - Los Banos Police Department, CA

[REDACTED]

Thursday or Friday will work for me. Please let me know what time works best for you.

Thank You  
Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



**From:** [REDACTED]  
**Sent:** Monday, September 2, 2019 2:42 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Re: Introduction to [REDACTED] - Los Banos Police Department, CA

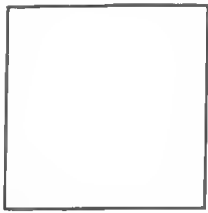
Hi Brenda,

I'm more than excited to partner with you and Los Banos Police Department and work together to keep communities safer. Are you available for a quick call Thursday or Friday to discuss the Neighbors Portal training process?

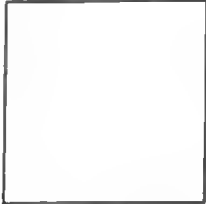
Thanks,  
[REDACTED]

[REDACTED]  
Partner Success Associate  
[REDACTED]





1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Thu, Aug 29, 2019 at 2:49 PM [REDACTED] wrote:

Hi Brenda

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate, [REDACTED] who will set up a 30 minute call with you to discuss the next steps of Los Banos Police Department on-boarding.

Thank you for your time. We look forward to working with you!

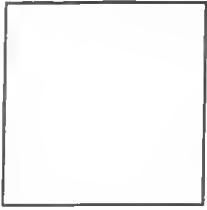
--

[REDACTED]  
Community Partnerships

[REDACTED]  
Visit us at booth 4826 at IACP October 27-29



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Tuesday, September 3, 2019 08:38  
**To:** [REDACTED]  
**Subject:** RE: Introduction to [REDACTED] Los Banos Police Department, CA

[REDACTED]  
-  
10 AM on both Thursday and Friday work for me – just let me know which one so I can put it on my calendar.

You can reach me at my direct line at 209-827-2500.

Thank You  
Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



**From:** [REDACTED]  
**Sent:** Tuesday, September 3, 2019 8:30 AM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Re: Introduction to [REDACTED] - Los Banos Police Department, CA

Hey Brenda,

Does 10 AM work for you? If so, what is the best number to reach you at?

Thanks,  
[REDACTED]

[REDACTED]  
Partner Success Associate  
[REDACTED]



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Tue, Sep 3, 2019 at 8:00 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:



Thursday or Friday will work for me. Please let me know what time works best for you.

Thank You

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500



**From:** [REDACTED]  
**Sent:** Monday, September 2, 2019 2:42 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Re: Introduction to [REDACTED] - Los Banos Police Department, CA

Hi Brenda,

I'm more than excited to partner with you and Los Banos Police Department and work together to keep communities safer. Are you available for a quick call Thursday or Friday to discuss the Neighbors Portal training process?

Thanks,

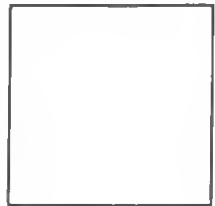
[REDACTED]

[REDACTED]

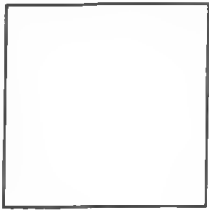
Partner Success Associate

[REDACTED]

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Thu, Aug 29, 2019 at 2:49 PM [REDACTED] wrote:

Hi Brenda

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate, [REDACTED] who will set up a 30 minute call with you to discuss the next steps of Los Banos Police Department on-boarding.

Thank you for your time. We look forward to working with you!

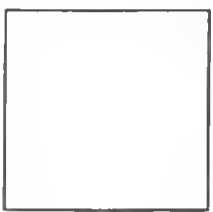
--

[REDACTED]

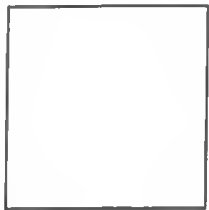
Community Partnerships

[REDACTED]

Visit us at booth 4826 at IACP October 27-29



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Thursday, September 12, 2019 08:04  
**To:** [REDACTED]  
**Subject:** Accepted: Invitation: Neighbors Portal Assessment Webinar + Los Banos PD, CA @ Fri Sep 13, 2019 10am - 11am (PDT) (brenda.geary@losbanos.org)



## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Friday, September 13, 2019 10:02  
**To:** [REDACTED]  
**Subject:** RE: In-app Announcement

[REDACTED]

That looks good – we approve that to go out for Los Banos.

Thank You  
Brenda Geary

**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 9:53 AM  
**To:** Brenda Geary  
**Subject:** Re: In-app Announcement

Hey Brenda,

Let me know if the attachment goes through this time.

Best,

[REDACTED]

Partner Success Assistant

[REDACTED]

Ring Inc. 1523 26th St. Santa Monica, CA 90404

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Fri, Sep 13, 2019 at 9:45 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

We are unable to see the attached message template.

Brenda

From: [REDACTED]  
Sent: Friday, September 13, 2019 9:40 AM  
To: Brenda Geary <brenda.geary@losbanos.org>  
Cc: Jason Hedden <jason.hedden@losbanos.org>  
Subject: In-app Announcement

Hi Brenda,

Before we proceed with activating Los Banos Police Department Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Lost Banos Neighbors app users.

The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**



## Public Announcements & Responding to Press/Media Inquiries

Once your in-app announcement goes live, I'll follow up with a fact sheet and example social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors app and Neighbors Portal.

Please be sure to connect with myself as well as Ring's PR team (via [neighborspr@ring.com](mailto:neighborspr@ring.com)) regarding any inbound media inquiries about the Neighbors app and Neighbors Portal.

Please reach out with any questions!

All the best,

[Redacted Signature]

Partner Success Associate

[Redacted Name]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Friday, September 13, 2019 09:45  
**To:** [REDACTED]  
**Subject:** RE: In-app Announcement

[REDACTED]

We are unable to see the attached message template.

Brenda

**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 9:40 AM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Cc:** Jason Hedden <jason.hedden@losbanos.org>  
**Subject:** In-app Announcement

Hi Brenda,

Before we proceed with activating Los Banos Police Department Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Lost Banos Neighbors app users.

The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**



## Public Announcements & Responding to Press/Media Inquiries

Once your in-app announcement goes live, I'll follow up with a fact sheet and example social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors app and Neighbors Portal.

Please be sure to connect with myself as well as Ring's PR team [REDACTED] regarding any inbound media inquiries about the Neighbors app and Neighbors Portal.

Please reach out with any questions!

All the best,

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

## Brenda Geary

---

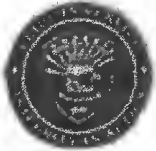
**From:** Brenda Geary  
**Sent:** Friday, September 13, 2019 08:51  
**To:** Jason Hedden; Richard Mancera; April Vieira  
**Cc:** Gary Brizzee  
**Subject:** RING Police Portal

Hello,

Just a reminder that we have the RING Police Portal training at 10:00 this morning. I will have the upstairs briefing room set up for us to have the conference call and training there.

Hope everyone can make it!

Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Friday, September 13, 2019 10:04  
**To:** [REDACTED]  
**Subject:** RE: In-app Announcement

Yes, we are calling in now.

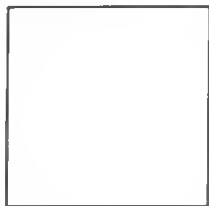
**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 10:03 AM  
**To:** Brenda Geary  
**Subject:** Re: In-app Announcement

Hey Brenda,

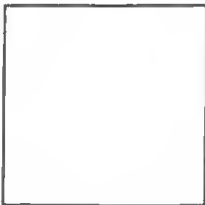
Great! Are you going to be able to make the assessment webinar we have scheduled?

Thanks,

[REDACTED]  
[REDACTED]  
Partner Success Associate  
[REDACTED]  
Los Banos.org



1523 26th St.  
Santa Monica, CA 90404  
[www.dmg.com](http://www.dmg.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Fri, Sep 13, 2019 at 10:01 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

That looks good – we approve that to go out for Los Banos.

Thank You

Brenda Geary

**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 9:53 AM  
**To:** Brenda Geary  
**Subject:** Re: In-app Announcement

Hey Brenda,

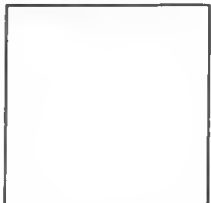
Let me know if the attachment goes through this time.

Best,

[REDACTED]

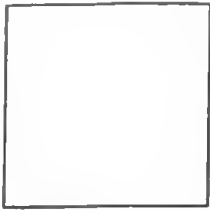
Partner Success Associate

[REDACTED]



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)





Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Fri, Sep 13, 2019 at 9:45 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

We are unable to see the attached message template.

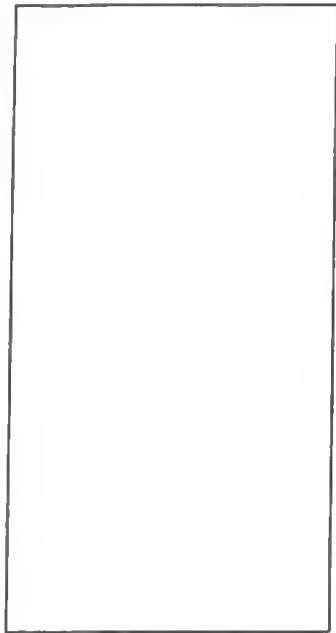
Brenda

**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 9:40 AM  
**To:** Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)>  
**Cc:** Jason Hedden <[jason.hedden@losbanos.org](mailto:jason.hedden@losbanos.org)>  
**Subject:** In-app Announcement

Hi Brenda,

Before we proceed with activating Los Banos Police Department Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Los Banos Neighbors app users.

The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**



### **Public Announcements & Responding to Press/Media Inquiries**

Once your in-app announcement goes live, I'll follow up with a fact sheet and example social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors app and Neighbors Portal.

Please be sure to connect with myself as well as Ring's PR team [REDACTED] regarding any inbound media inquiries about the Neighbors app and Neighbors Portal.

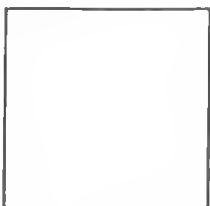
Please reach out with any questions!

All the best,

[REDACTED]

Partner Success Associate

[REDACTED]



## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Tuesday, September 17, 2019 09:02  
**To:** [REDACTED]  
**Subject:** Accepted: Invitation: Neighbors Portal Training + Los Banos PD, CA @ Fri Sep 20, 2019 1pm - 2pm (PDT) (brenda.geary@losbanos.org)

## Brenda Geary

---

**Subject:** [REDACTED] Portal Training  
**Location:** Upstairs PD  
**Start:** Fri 9/20/2019 13:00  
**End:** Fri 9/20/2019 13:30  
**Show Time As:** Tentative  
**Recurrence:** (none)  
**Meeting Status:** Not yet responded  
**Organizer:** Brenda Geary  
**Required Attendees:** Jason Hedden; Justin Melden; Jairo Acosta; Richard Mancera; April Vieira

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Friday, September 20, 2019 08:02  
**To:** [REDACTED]  
**Subject:** RE: Neighbors Portal Training

[REDACTED]

Hello, we need to reschedule the training for this afternoon. Do you have some time next week available?

Sorry for the inconvenience.

Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



**From:** [REDACTED]  
**Sent:** Monday, September 16, 2019 2:38 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Neighbors Portal Training

Hi Brenda,

I hope you had a great weekend.

I wanted to follow up and see if you and the Los Banos Police Department are available for a larger group training on Friday, September 20th, at 1 PM. Let me know if that works for you, and I will send you a calendar invite.

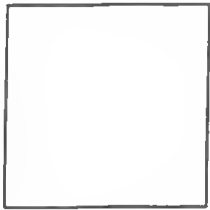
Thanks,

[REDACTED]

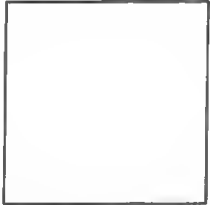
[REDACTED]

Partner Success Associate

[REDACTED]



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the **Neighbors Portal Resource Center.**

## Brenda Geary

---

**Subject:** Canceled: RING Portal Training  
**Location:** Upstairs PD  
  
**Start:** Fri 9/20/2019 13:00  
**End:** Fri 9/20/2019 13:30  
**Show Time As:** Free  
  
**Recurrence:** (none)  
  
**Meeting Status:** Not yet responded  
  
**Organizer:** Brenda Geary  
**Required Attendees:** Jason Hedden; Justin Melden; Jairo Acosta; Richard Mancera; April Vieira  
  
**Importance:** High

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Wednesday, September 25, 2019 16:29  
**To:** [REDACTED]  
**Subject:** RE: Neighbors Portal Training

Barry,

I apologize for not getting back to you – this has been a crazy week!

My office number is 209-827-2500.

Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



**From:** [REDACTED]  
**Sent:** Wednesday, September 25, 2019 3:30 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Re: Neighbors Portal Training

Hey Brenda,

What is the best phone number to reach you at? I want to follow up and see when you would be available for a Neighbors Portal training.

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Fri, Sep 20, 2019 at 8:35 AM [REDACTED] wrote:

Hey Brenda,

Not a problem at all. The only availability I have for next week would be Friday anytime after 1 PM. Let me know if that works for you? If not, we can schedule for the following week.

Thanks,

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Fri, Sep 20, 2019 at 8:02 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

Hello, we need to reschedule the training for this afternoon. Do you have some time next week available?

Sorry for the inconvenience.

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500



**From:** [REDACTED]  
**Sent:** Monday, September 16, 2019 2:38 PM  
**To:** Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)>  
**Subject:** Neighbors Portal Training

Hi Brenda,

I hope you had a great weekend.

I wanted to follow up and see if you and the Los Banos Police Department are available for a larger group training on Friday, September 20th, at 1 PM. Let me know if that works for you, and I will send you a calendar invite.

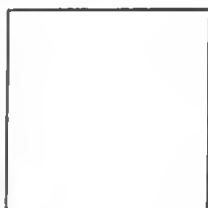
Thanks,

[Redacted]

[Redacted]

Partner Success Associate

[Redacted]



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Tuesday, October 1, 2019 14:34  
**To:** [REDACTED]  
**Subject:** Los Banos Police

[REDACTED]

Hello, can you please give me a call at my office number – 209-827-2500?

I have some items that need to be discussed as well as getting our next training scheduled.

Thank You

Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Tuesday, October 1, 2019 14:42  
**To:** [REDACTED]  
**Subject:** Accepted: Invitation: Los Banos PD Portal Training @ Wed Oct 23, 2019 11:15am - 12:15pm (PDT) (brenda.geary@losbanos.org)

## Brenda Geary

---

**From:** Brenda Geary  
**Sent:** Tuesday, October 1, 2019 17:28  
**To:** [REDACTED]  
**Subject:** RE: Los Banos Police

[REDACTED]

We received the PRA request from Caroline Haskins with Motherboard, VICE's science and technology website.

Thank You  
Brenda Geary  
Police Services Manager  
Los Banos Police Department  
209-827-2500



**From:** [REDACTED]  
**Sent:** Tuesday, October 1, 2019 4:02 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Re: Los Banos Police

Hey Brenda,

I wanted to follow up with the phone call conversation we had earlier today about your FOIA request. Can email me who made the request and I will loop in our legal team?

Let me know if you have any questions or concerns.

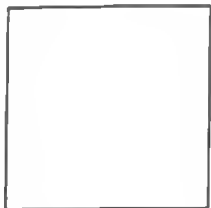
Thanks,

[REDACTED]

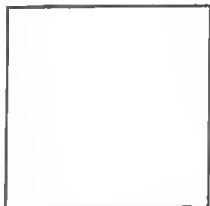
[REDACTED]

Partner Success Associate

[REDACTED]



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Tue, Oct 1, 2019 at 2:34 PM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

Hello, can you please give me a call at my office number – 209-827-2500?

I have some items that need to be discussed as well as getting our next training scheduled.

Thank You

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500





**From:** [REDACTED]  
**Sent:** Friday, August 9, 2019 09:26  
**To:** April Vieira; Brenda Geary; Gary Brizzee; Jason Hedden; Jesse Ceja; justin.melden@losanos.org; Ray Reyna  
**Subject:** Ring Webinar Link UPDATE

I look forward to our presentation in 30 minutes! Below is the updated link for our webinar:

I will also update the calendar invite incase this email does not come through in time.

Thank you!

## Community Partnerships

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



**Download the Neighbors App.**  
**Join the new neighborhood watch.**

**Brenda Geary**

---

**From:** [REDACTED]  
**Sent:** Friday, August 9, 2019 15:57  
**To:** Brenda Geary  
**Subject:** Ring MOU - Los Banos Police Department, CA  
**Attachments:** Ring MOU - Los Banos Police Department, CA.pdf

Hi Brenda

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

### Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My direct number [REDACTED]

[REDACTED] As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you.

--

Schedule time with me [HERE](#)

Community Partnerships

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

Community Partnerships

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.



## **Neighbors by Ring**

### **Memorandum of Understanding**

This agreement is entered into this \_\_\_\_\_ day of \_\_\_\_\_, 2019 by and between Ring LLC ("Ring") and Los Banos Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Los Banos' ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

#### **Ring**

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

#### **Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

#### **Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

#### **Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

#### **Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency

Date: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

**Verification Code\***    \_\_\_\_\_

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

## Brenda Geary

---

**From:** [REDACTED]  
**Sent:** Friday, August 23, 2019 08:26  
**To:** Brenda Geary  
**Subject:** Re: Ring MOU - Los Banos Police Department, CA

Hi Brenda,

I hope you are doing well! Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you!

On Fri, Aug 16, 2019 at 11:52 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

Thank you so much for the demo last week. Please find the signed MOU for our department.

Please let me know if you need anything further from me.

Thank You

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500



**From:** [REDACTED]  
**Sent:** Friday, August 9, 2019 3:57 PM  
**To:** Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)>  
**Subject:** Ring MOU - Los Banos Police Department, CA

Hi Brenda

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

### **Program Summary**

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the [Neighbors](#) app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the [Neighbors](#) app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My direct number is [REDACTED].  
[REDACTED] As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it,

please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you.

--  
Schedule time with me [HERE](#)



Community Partnerships



ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)





Download the Neighbors App.  
Join the new neighborhood watch.

Community Partnerships

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Community Partnerships

Visit us at booth 4826 at IACP October 27-29

---

# ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

## Brenda Geary

---

**From:** [REDACTED]  
**Sent:** Thursday, August 29, 2019 08:32  
**To:** Brenda Geary  
**Subject:** Re: Ring MOU - Los Banos Police Department, CA

Hi Brenda,

I hope you are doing well! Did you receive my email last week? I was hoping you could help me identify the personnel in the highlighted roles (full names and emails please)?

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you!

On Fri, Aug 23, 2019 at 8:25 AM [REDACTED] wrote:  
Hi Brenda,

I hope you are doing well! Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you!

On Fri, Aug 16, 2019 at 11:52 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:  
[REDACTED]

Thank you so much for the demo last week. Please find the signed MOU for our department.

Please let me know if you need anything further from me.

Thank You

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500



**From:** [REDACTED]  
**Sent:** Friday, August 9, 2019 3:57 PM  
**To:** Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)>  
**Subject:** Ring MOU - Los Banos Police Department, CA

Hi Brenda

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

### Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.

2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).

3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.

4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My direct number is [REDACTED]. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator -
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you.

--  
Schedule time with me HERE

[REDACTED]  
  
Community Partnerships  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.



Community Partnerships



ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Community Partnerships

Visit us at booth 4826 at IACP October 27-29

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Community Partnerships

Visit us at booth 4826 at IACP October 27-29

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.





**Neighbors by Ring**  
**Memorandum of Understanding**

This agreement is entered into this 16 day of August, 2019 by and between Ring LLC ("Ring") and Los Banos Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Los Banos' ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.



**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: 8/19/2019  
DocuSigned by:  
By:   
Name:   
Title: Director of Operations

Agency

Date: 8/16/19  
By: Brenda Gentry  
Name: Brenda Gentry  
Title: Police Service Manager

Verification Code\* E A A A

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

## Brenda Geary

---

**From:** [REDACTED]  
**Sent:** Thursday, September 5, 2019 10:14  
**To:** Brenda Geary  
**Cc:** [REDACTED]  
**Subject:** Los Banos Police Department, CA Neighbors Portal Onboarding  
**Attachments:** SKM\_C55819081611051.pdf

Hi Brenda Geary

Great news! The access agreement is fully signed. Attached are the documents for your records.

I'm thrilled to introduce your Partner Success Associate, [REDACTED] who will supervise your initial trainings on the Ring Neighbors Portal.

You will receive an email shortly to schedule a 30-minute phone call. The goal is to outline the training process and address any initial questions or concerns that you might have.

Lastly, per our conversation here are suggested coordinators at Los Banos Police Department that can work with the team at Ring:

1. Partnership POC - main point of contact(s) for the Ring Team
2. Press POC - typically the PIO or equivalent who would work with the Neighbors PR team for any initial announcements and ongoing PR support.
3. Social Media POC - person(s) in the department who manages comments on Facebook, Twitter, etc. (if different from #2)
4. Investigative POC - generally a detective who will be your resident expert when the department wants to send a video request. This person will be trained on best practices for commenting and submitting requests.
5. Community Relations POC - person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

It was a pleasure working with you. You're in great hands!

All the best,

--

[REDACTED]  
Community Partnerships  
[REDACTED]

Visit us at booth 4826 at IACP October 27-29

# ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.



**Neighbors by Ring**  
Memorandum of Understanding

This agreement is entered into this 16 day of August, 2019 by and between Ring LLC ("Ring") and Los Banos Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Los Banos' ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - o Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - o Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

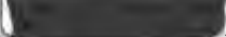
At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: 8/19/2019  
DocuSigned by:

By: 

Name: 

Title: Director of Operations

Agency

Date: 8/16/19

By: Brenda Henry

Name: Brenda Henry

Title: Police Services Manager

Verification Code\* E A A A

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

**Brenda Geary**

---

**From:** [REDACTED]  
**Sent:** Monday, September 2, 2019 14:42  
**To:** Brenda Geary  
**Subject:** Re: Introduction to [REDACTED] - Los Banos Police Department, CA

Hi Brenda,

I'm more than excited to partner with you and Los Banos Police Department and work together to keep communities safer. Are you available for a quick call Thursday or Friday to discuss the Neighbors Portal training process?

Thanks,

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Thu, Aug 29, 2019 at 2:49 PM [REDACTED] wrote:  
Hi Brenda

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate, [REDACTED] who will set up a 30 minute call with you to discuss the next steps of Los Banos Police Department on-boarding.

Thank you for your time. We look forward to working with you!

--  
[REDACTED]  
Community Partnerships  
[REDACTED]

Visit us at booth 4826 at IACP October 27-29

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.



## Brenda Geary

---

**From:** [REDACTED]  
**Sent:** Tuesday, September 3, 2019 08:30  
**To:** Brenda Geary  
**Subject:** Re: Introduction to [REDACTED] Los Banos Police Department, CA

Hey Brenda,

Does 10 AM work for you? If so, what is the best number to reach you at?

Thanks,  
[REDACTED]

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Tue, Sep 3, 2019 at 8:00 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:  
[REDACTED]

Thursday or Friday will work for me. Please let me know what time works best for you.

Thank You

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500



From: [REDACTED]  
Sent: Monday, September 2, 2019 2:42 PM  
To: Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)>  
Subject: Re: Introduction to [REDACTED] Los Banos Police Department, CA

Hi Brenda,

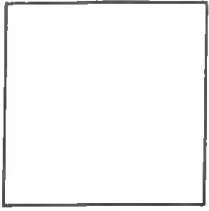
I'm more than excited to partner with you and Los Banos Police Department and work together to keep communities safer. Are you available for a quick call Thursday or Friday to discuss the Neighbors Portal training process?

Thanks,

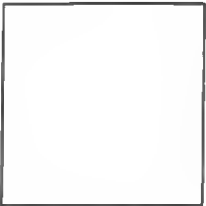
[REDACTED]

[REDACTED]

Partner Success Associate  
[REDACTED]



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.


On Thu, Aug 29, 2019 at 2:49 PM [REDACTED] wrote:

Hi Brenda

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate, [REDACTED] who will set up a 30 minute call with you to discuss the next steps of Los Banos Police Department on-boarding.

Thank you for your time. We look forward to working with you!

  
Community Partnerships

  
Visit us at booth 4826 at IACP October 27-29



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

## Brenda Geary

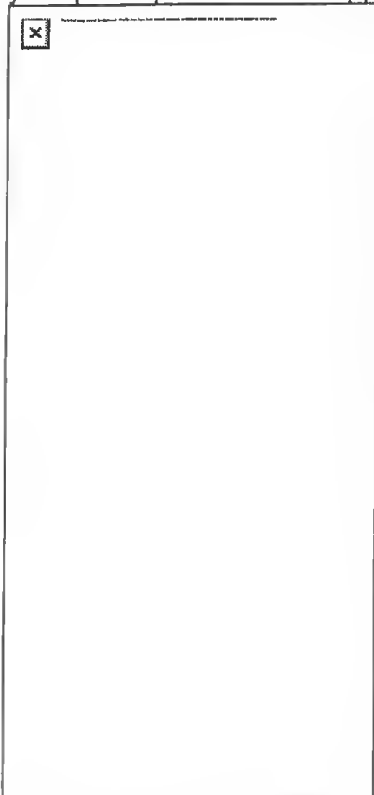
---

**From:** [REDACTED]  
**Sent:** Thursday, September 5, 2019 10:27  
**To:** Brenda Geary  
**Subject:** In-App Announcement

Hi Brenda,

Before we proceed with activating Los Banos Police Departments Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Los Banos Neighbors app users.

The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**



### Public Announcements & Responding to Press/Media Inquiries

Once your in-app announcement goes live, I'll follow up with talking points and sample social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors App, Neighbors Portal and/or partnership.

Please be sure to connect with myself as well as Ring's PR team [REDACTED] regarding any inbound media inquiries.

Please reach out with any questions!

Best,  
[REDACTED]

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

## Brenda Geary

---

**Subject:** Updated invitation: 10 AM Call with Brenda Geary Los Banos PD, CA @ Thu Sep 5, 2019 10am - 10:30am (PDT) (brenda.geary@losbanos.org)

**Start:** Thu 9/5/2019 10:00

**End:** Thu 9/5/2019 11:00

**Recurrence:** (none)

**Meeting Status:** Accepted

**Organizer:** [REDACTED]

This event has been changed.

[more details »](#)

### 10 AM Call with Brenda Geary Los Banos PD, CA

When

Changed: Thu Sep 5, 2019 10am – 10:30am Pacific  
Time - Los Angeles

Joining info

Calendar

brenda.geary@losbanos.org

Who

[REDACTED]  
brenda.geary@los

Going (brenda.geary@losbanos.org)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this email at the account brenda.geary@losbanos.org because you are subscribed for updated Invitations on calendar brenda.geary@losbanos.org.

To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).



invite.ics

**Brenda Geary**

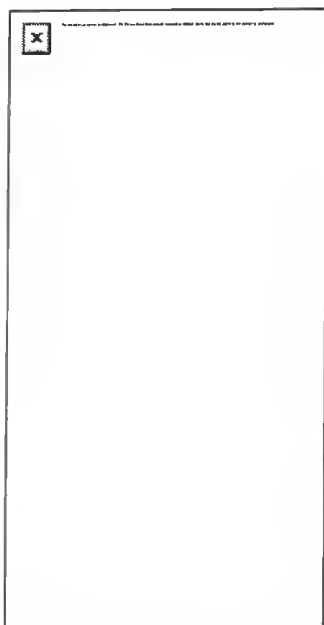
---

**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 09:40  
**To:** Brenda Geary  
**Cc:** Jason Hedden  
**Subject:** In-app Announcement

Hi Brenda,

Before we proceed with activating Los Banos Police Department Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Los Banos Neighbors app users.

The standard message template can be viewed [here](#) and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**



### **Public Announcements & Responding to Press/Media Inquiries**

Once your in-app announcement goes live, I'll follow up with a fact sheet and example social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors app and Neighbors Portal.

Please be sure to connect with myself as well as Ring's PR team [REDACTED] regarding any inbound media inquiries about the Neighbors app and Neighbors Portal.



1

2

## Brenda Geary

---

**Subject:** Invitation: Neighbors Portal Assessment Webinar + Los Banos PD, CA @ Fri Sep 13, 2019 10am - 11am (PDT) (brenda.geary@losbanos.org)

**Start:** Fri 9/13/2019 10:00

**End:** Fri 9/13/2019 11:00

**Recurrence:** (none)

**Meeting Status:** Accepted

**Organizer:** [REDACTED]

You have been invited to the following event.

[more details »](#)

### Neighbors Portal Assessment Webinar + Los Banos PD, CA

Hi Los Banos Police Department attendees,

This will be an assessment webinar for the Neighbors Portal. After the training, the attendees will have access to the Neighbors Portal and can start engaging with the community. We will schedule a more extensive group training for the Los Banos Police Department after the assessment webinar.

Please download the Neighbors app before the assessment webinar so you'll be familiar with the civilian facing app for the Neighbors Portal.  
Fri Sep 13, 2019 10am – 11am Pacific Time - Los Angeles

When

Joining info

Calendar

Who

brenda.geary@losbanos.org

[REDACTED]  
jason.hedden@los  
brenda.geary@los  
april.vieira@losba  
richard.mancera@

Going (brenda.geary@losbanos.org)? **Yes - Maybe - No** [more options »](#)  
Invitation from [Google Calendar](#)

You are receiving this email at the account brenda.geary@losbanos.org because you are subscribed for invitations on calendar brenda.geary@losbanos.org.

To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).



invite.ics

**Brenda Geary**

---

**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 09:53  
**To:** Brenda Geary  
**Subject:** Re: In-app Announcement  
**Attachments:** In-app announcement.png

Hey Brenda,

Let me know if the attachment goes through this time.

Best,

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Fri, Sep 13, 2019 at 9:45 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

We are unable to see the attached message template.

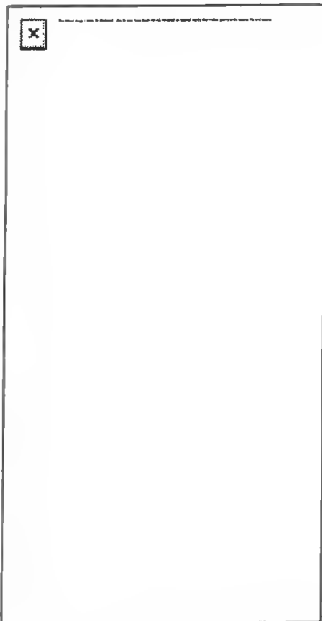
Brenda

**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 9:40 AM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Cc:** Jason Hedden <jason.hedden@losbanos.org>  
**Subject:** In-app Announcement

Hi Brenda,

Before we proceed with activating Los Banos Police Department Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Lost Banos Neighbors app users.

The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**



### **Public Announcements & Responding to Press/Media Inquiries**

Once your in-app announcement goes live, I'll follow up with a fact sheet and example social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors app and Neighbors Portal.

Please be sure to connect with myself as well as Ring's PR team [REDACTED] regarding any inbound media inquiries about the Neighbors app and Neighbors Portal.

Please reach out with any questions!

All the best,

[REDACTED]  
Partner Success Associate  
[REDACTED]

---

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center.](#)

## Brenda Geary

---

**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 10:03  
**To:** Brenda Geary  
**Subject:** Re: In-app Announcement

Hey Brenda,

Great! Are you going to be able to make the assessment webinar we have scheduled?

Thanks,

[REDACTED]

[REDACTED]

Partner Success Associate

[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Fri, Sep 13, 2019 at 10:01 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

That looks good – we approve that to go out for Los Banos.

Thank You

Brenda Geary

**From:** [REDACTED]  
**Sent:** Friday, September 13, 2019 9:53 AM  
**To:** Brenda Geary  
**Subject:** Re: In-app Announcement

Hey Brenda,

Let me know if the attachment goes through this time.

Best,

[REDACTED]

Partner Success Associate  
[REDACTED]

ring

1523 28th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Fri, Sep 13, 2019 at 9:45 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

We are unable to see the attached message template.

Brenda

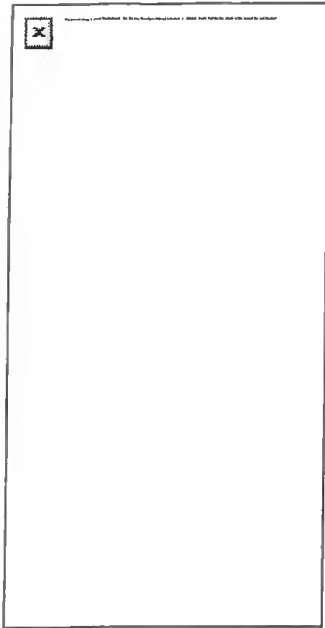
From: [REDACTED]  
Sent: Friday, September 13, 2019 9:40 AM  
To: Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)>  
Cc: Jason Hedden <[jason.hedden@losbanos.org](mailto:jason.hedden@losbanos.org)>  
Subject: In-app Announcement

Hi Brenda,

Before we proceed with activating Los Banos Police Department Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Lost Banos Neighbors app users.

The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**





### **Public Announcements & Responding to Press/Media Inquiries**

Once your in-app announcement goes live, I'll follow up with a fact sheet and example social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors app and Neighbors Portal.

Please be sure to connect with myself as well as Ring's PR team [REDACTED] regarding any inbound media inquiries about the Neighbors app and Neighbors Portal.

Please reach out with any questions!

All the best,

[REDACTED]

Partner Success Associate

[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)

## Brenda Geary

---

**From:** [REDACTED]  
**Sent:** Monday, September 16, 2019 14:38  
**To:** Brenda Geary  
**Subject:** Neighbors Portal Training

Hi Brenda,

I hope you had a great weekend.

I wanted to follow up and see if you and the Los Banos Police Department are available for a larger group training on Friday, September 20th, at 1 PM. Let me know if that works for you, and I will send you a calendar invite.

Thanks,  
[REDACTED]  
[REDACTED]  
[REDACTED]

Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center.](#)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center.](#)

**Brenda Geary**

---

**From:** [REDACTED]  
**Sent:** Wednesday, September 18, 2019 10:02  
**To:** Brenda Geary  
**Cc:** Jason Hedden  
**Subject:** In-App Confirmation + PR Materials

Hi Brenda,

Reaching out to confirm that the in-app announcement has gone out and your Neighbors portal features are now fully active. Coordinators and Early Adopters should receive email invitations so they can log in and begin using Neighbors Portal.

Ring's PR team is copied on this email [REDACTED] please be sure to connect with us if you receive any media inquiries.

#### Guidelines

- All public facing messaging and materials that mention Ring and/or the Neighbors App must be approved by both parties
- Media inquiries and public requests for information about Ring or the Neighbors App should be flagged with both parties by contacting Ring's PR team via [REDACTED]

That's it for now! We'll be on standby for any questions and keep us posted on any plans for outreach.

All the best,

[REDACTED]  
[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

**Brenda Geary**

---

**From:** [REDACTED]  
**Sent:** Friday, September 20, 2019 08:35  
**To:** Brenda Geary  
**Subject:** Re: Neighbors Portal Training

Hey Brenda,

Not a problem at all. The only availability I have for next week would be Friday anytime after 1 PM. Let me know if that works for you? If not, we can schedule for the following week.

Thanks,  
[REDACTED]

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Fri, Sep 20, 2019 at 8:02 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:  
[REDACTED]

Hello, we need to reschedule the training for this afternoon. Do you have some time next week available?

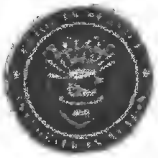
Sorry for the inconvenience.

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500



**From:** [REDACTED]

**Sent:** Monday, September 16, 2019 2:38 PM

**To:** Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)>

**Subject:** Neighbors Portal Training

Hi Brenda,

I hope you had a great weekend.

I wanted to follow up and see if you and the Los Banos Police Department are available for a larger group training on Friday, September 20th, at 1 PM. Let me know if that works for you, and I will send you a calendar invite.

Thanks,

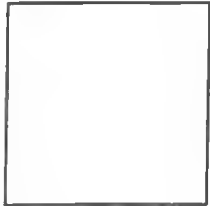
[REDACTED]

[REDACTED]

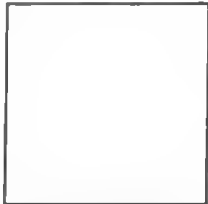
Partner Success Associate

[REDACTED]

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).



## Brenda Geary

---

**From:** [REDACTED]  
**Sent:** Wednesday, September 25, 2019 15:30  
**To:** Brenda Geary  
**Subject:** Re: Neighbors Portal Training

Hey Brenda,

What is the best phone number to reach you at? I want to follow up and see when you would be available for a Neighbors Portal training.

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Fri, Sep 20, 2019 at 8:35 AM [REDACTED] wrote:  
Hey Brenda,

Not a problem at all. The only availability I have for next week would be Friday anytime after 1 PM. Let me know if that works for you? If not, we can schedule for the following week.

Thanks,  
[REDACTED]

[REDACTED]  
Partner Success Associate  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the [Neighbors Portal Resource Center](#).

On Fri, Sep 20, 2019 at 8:02 AM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:

[REDACTED]

Hello, we need to reschedule the training for this afternoon. Do you have some time next week available?

Sorry for the inconvenience.

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500



**From:** [REDACTED]  
**Sent:** Monday, September 16, 2019 2:38 PM  
**To:** Brenda Geary <brenda.geary@losbanos.org>  
**Subject:** Neighbors Portal Training

Hi Brenda,

I hope you had a great weekend.

I wanted to follow up and see if you and the Los Banos Police Department are available for a larger group training on Friday, September 20th, at 1 PM. Let me know if that works for you, and I will send you a calendar invite.

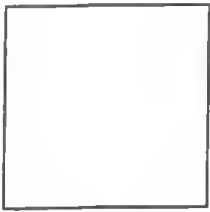
Thanks,

[REDACTED]

[REDACTED]

Partner Success Associate

[REDACTED]



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

**Brenda Geary**

---

**From:** [REDACTED]  
**Sent:** Tuesday, October 1, 2019 16:02  
**To:** Brenda Geary  
**Subject:** Re: Los Banos Police

Hey Brenda,

I wanted to follow up with the phone call conversation we had earlier today about your FOIA request. Can email me who made the request and I will loop in our legal team?

Let me know if you have any questions or concerns.

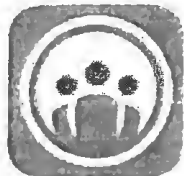
Thanks,  
[REDACTED]

[REDACTED]  
Partner Success Associate  
[REDACTED]

---

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Tue, Oct 1, 2019 at 2:34 PM Brenda Geary <[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)> wrote:  
[REDACTED]

Hello, can you please give me a call at my office number – 209-827-2500?

I have some items that need to be discussed as well as getting our next training scheduled.

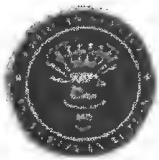
Thank You

Brenda Geary

Police Services Manager

Los Banos Police Department

209-827-2500



## Brenda Geary

---

**Subject:** FW: Invitation: Los Banos PD Portal Training @ Wed Oct 23, 2019 11:15am - 12:15pm (PDT) (brenda.geary@losbanos.org)

**Start:** Wed 10/23/2019 11:15  
**End:** Wed 10/23/2019 12:15  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** [REDACTED]

-----Original Appointment-----

**From:** [REDACTED]  
**Sent:** Tuesday, October 1, 2019 2:42 PM  
**To:** [REDACTED] Brenda Geary  
**Subject:** Invitation: Los Banos PD Portal Training @ Wed Oct 23, 2019 11:15am - 12:15pm (PDT) (brenda.geary@losbanos.org)  
**When:** Wednesday, October 23, 2019 11:15-12:15 (UTC-08:00) Pacific Time (US & Canada).  
**Where:**

You have been invited to the following event.  
[more details »](#)

### Los Banos PD Portal Training

**When** Wed Oct 23, 2019 11:15am – 12:15pm Pacific Time - Los Angeles

**Joining info**

[REDACTED]  
[REDACTED]

**Calendar**

[brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org)

**Who**

[REDACTED]  
[brenda.geary@los](mailto:brenda.geary@losbanos.org)

Going ([brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org))? **Yes - Maybe - No** [more options »](#)  
Invitation from [Google Calendar](#)

You are receiving this email at the account [brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org) because you are subscribed for invitations on calendar [brenda.geary@losbanos.org](mailto:brenda.geary@losbanos.org).

To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).



invite.ics

**Brenda Geary**

---

**From:** [REDACTED]  
**Sent:** Wednesday, October 2, 2019 09:18  
**To:** Brenda Geary  
**Subject:** Los Banos-Ring Open Records Request

Thank you for notifying us of the request that you received under California's open records law. We write to request that the names, email addresses, and other contact information of Ring employees be redacted from public disclosure.

Ring employees have strong personal privacy interests in their names and contact information. As private employees of a private company, moreover, Ring employees' names and contact information are not a legitimate matter of public concern. Ring employees' interest in the privacy of their contact information thus outweighs any possible public interest in such information. *See, e.g.,* 5 U.S.C. § 552(b)(6) (exempting from disclosure under the federal Freedom of Information Act (FOIA) "personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personal privacy"); *Associated Press v. Dep't of Justice*, 549 F.3d 62, 65 (D.C. Cir. 2008) (noting that a citizen's name and address have "been found to implicate a privacy interest cognizable under the FOIA exemptions").

If you do not intend to redact Ring employees' names and contact information, please let us know so that we can discuss further. If you have any other questions, please feel free to contact us. Thank you for coordinating.

[REDACTED]  
Associate Corporate Counsel  
[REDACTED]

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.